



Stop losing customers: get them to renew every month

People who lose customers almost always notice too late. These 5 habits change that.

This page: <https://ajuda.solutionsapp.site/en/keep-customers/>



Check the **ACTIVITY** column every week

In **Customers**, it shows each customer's last access. Gone for days? Reach out before they cancel.



Deliver with the right tutorial

Send the login together with the install link for the customer's device. Fewer questions, less support, fewer drop-outs.



Every customer with **DNS 1** and **DNS 2**

If one freezes, they switch and don't even call you. Customers who never lose signal don't cancel.



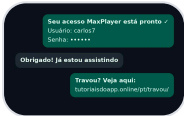
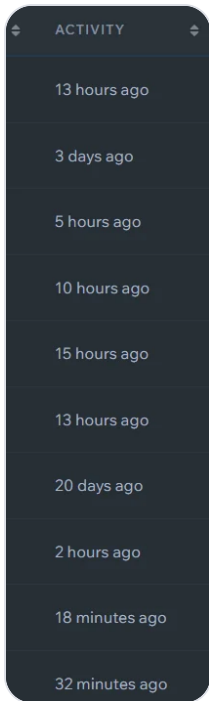
Charge before it expires

Send the renewal message 3 days before. Customers who expire without notice cool off and go to the competition.



Turn customers into sellers

Give a bonus for referrals. Your own customers will bring you new customers every month.



Ready-made messages

Copy, paste and send to customers.



Official Solutions material for MaxPlayer resellers.

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